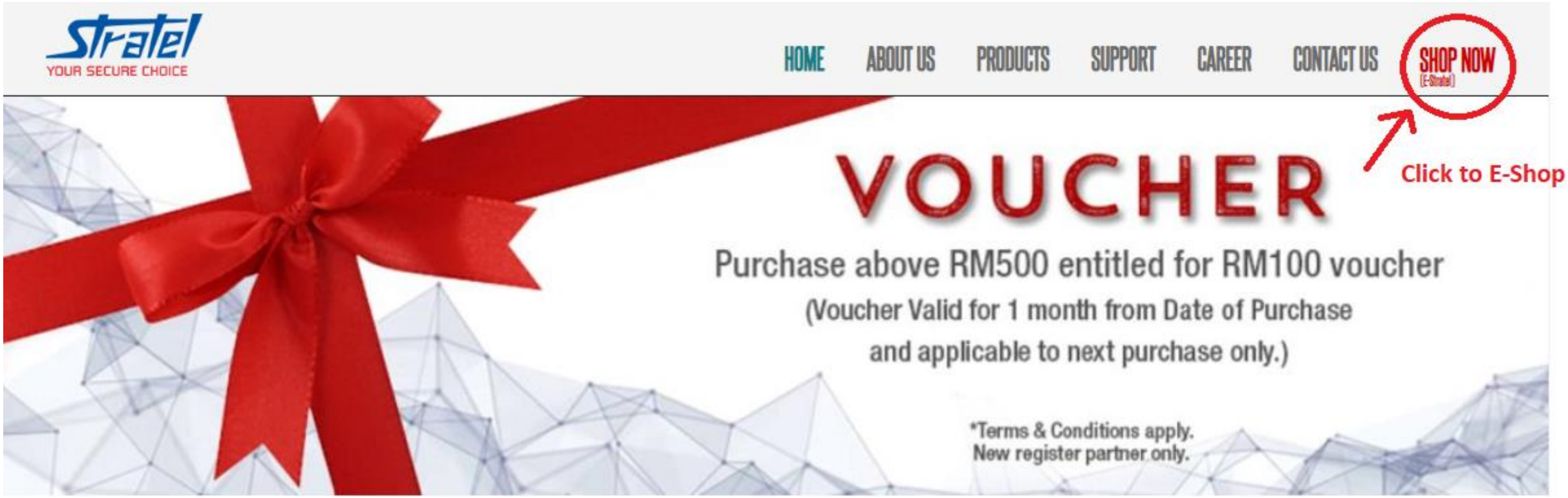
E-Stratel
User Guide

Step 1 :

Click on '***Shop Now***' in Stratel Website.

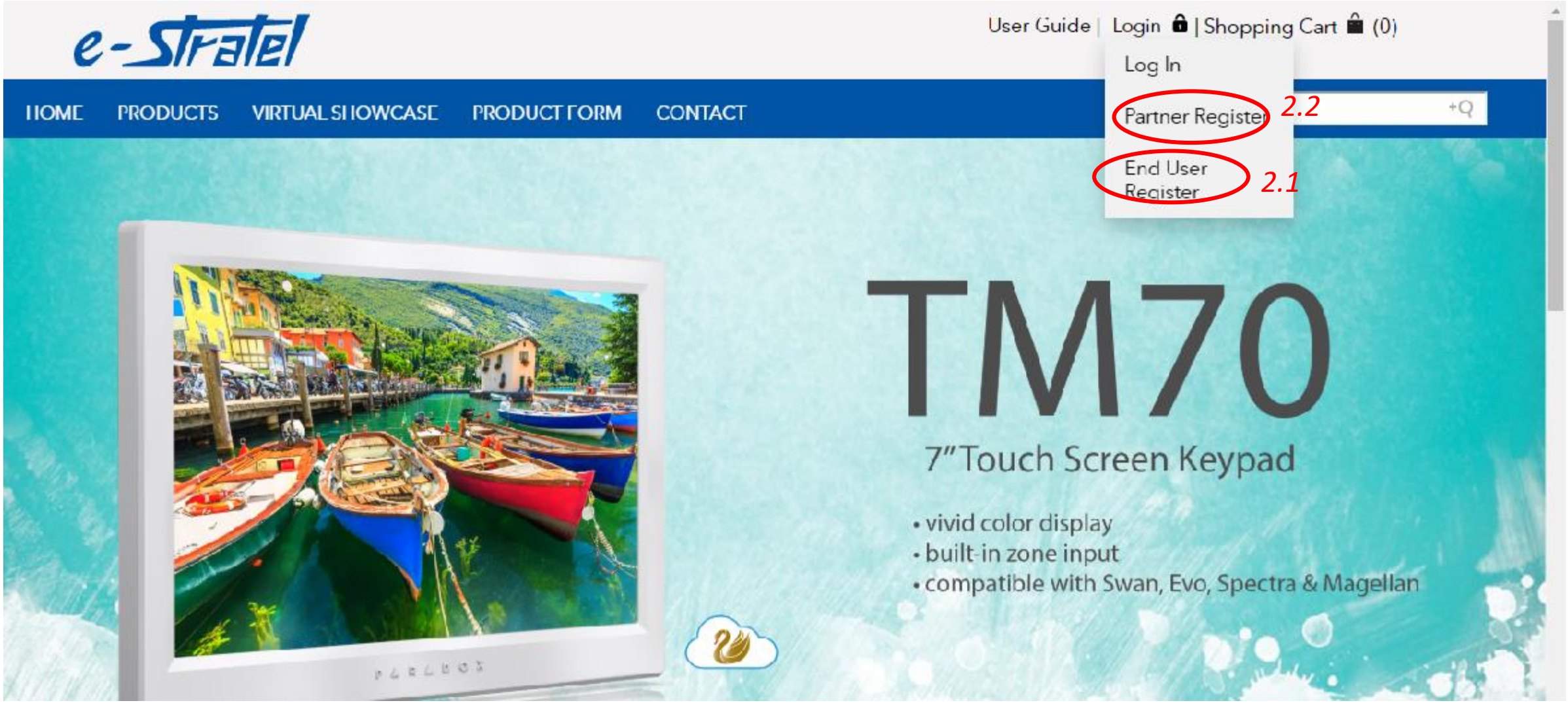
Or visit us @ https://www.stratel.com.my/e-shop/index.php



Step 2 :

2.1 Consumer / End User : Click on ***'END USER REGISTER'***, fill up the details to gain access to E-Stratel.

2.2 Stratel Dealer/Reseller : Click on '***PARTNER REGISTER***', fill up the details to gain login access code.



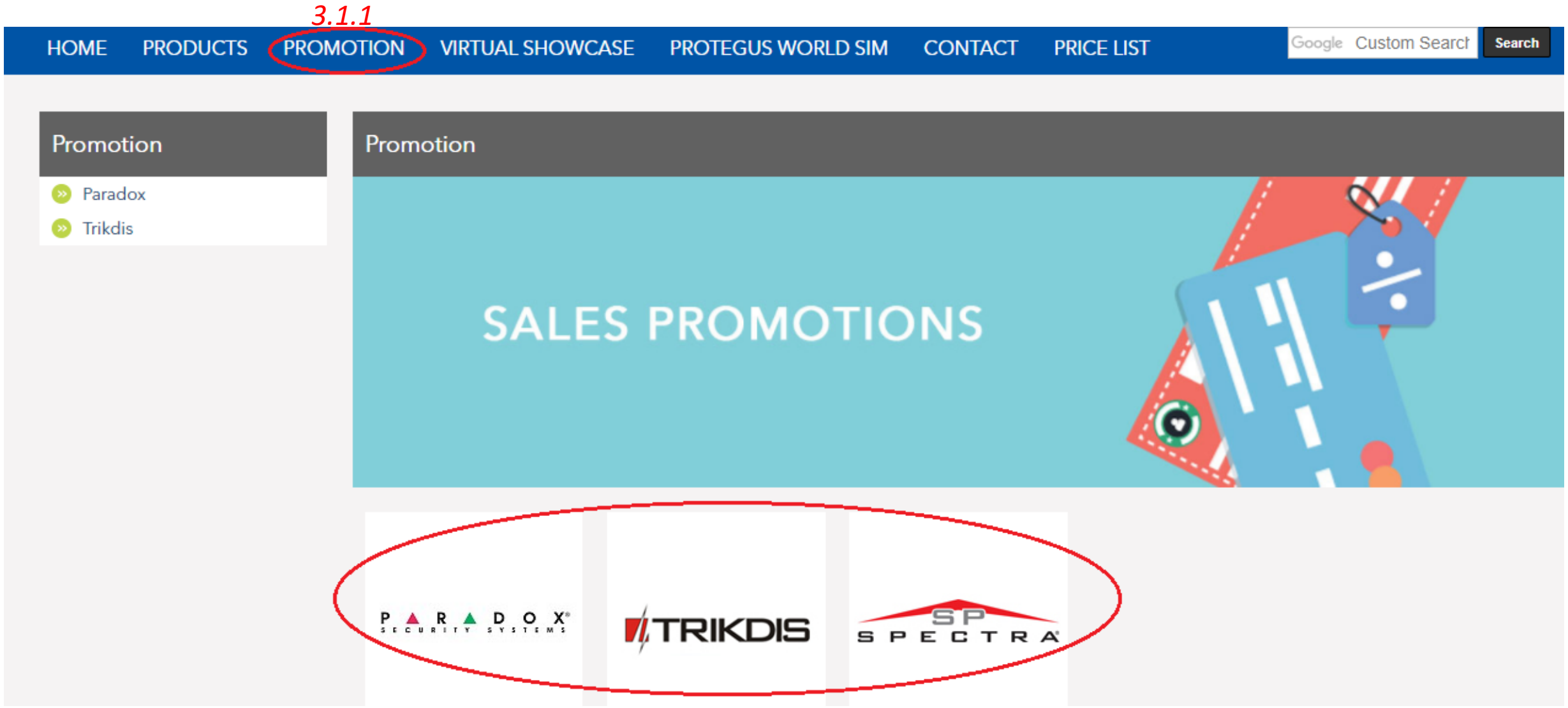
Step 3 :

3.1 Click on '***PRODUCTS***', select the brand you interested.

3.2 Or type the product name/item code in '***CUSTOM SEARCH***' column.

Step 3 : Promotion

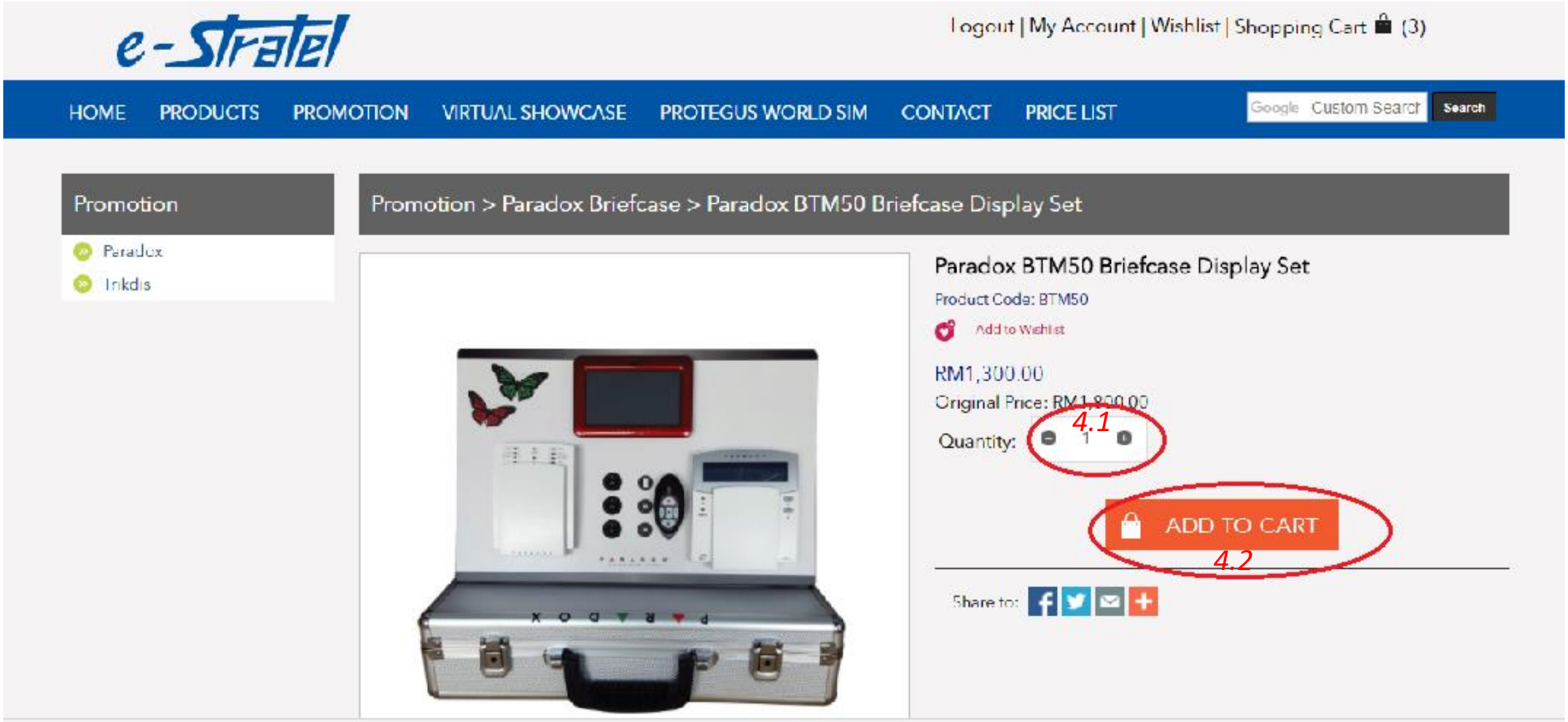
3.1.1 Click on '***PROMOTION***' for latest product offer.



Step 4:

4.1 Select the '***QUANTITY***'.

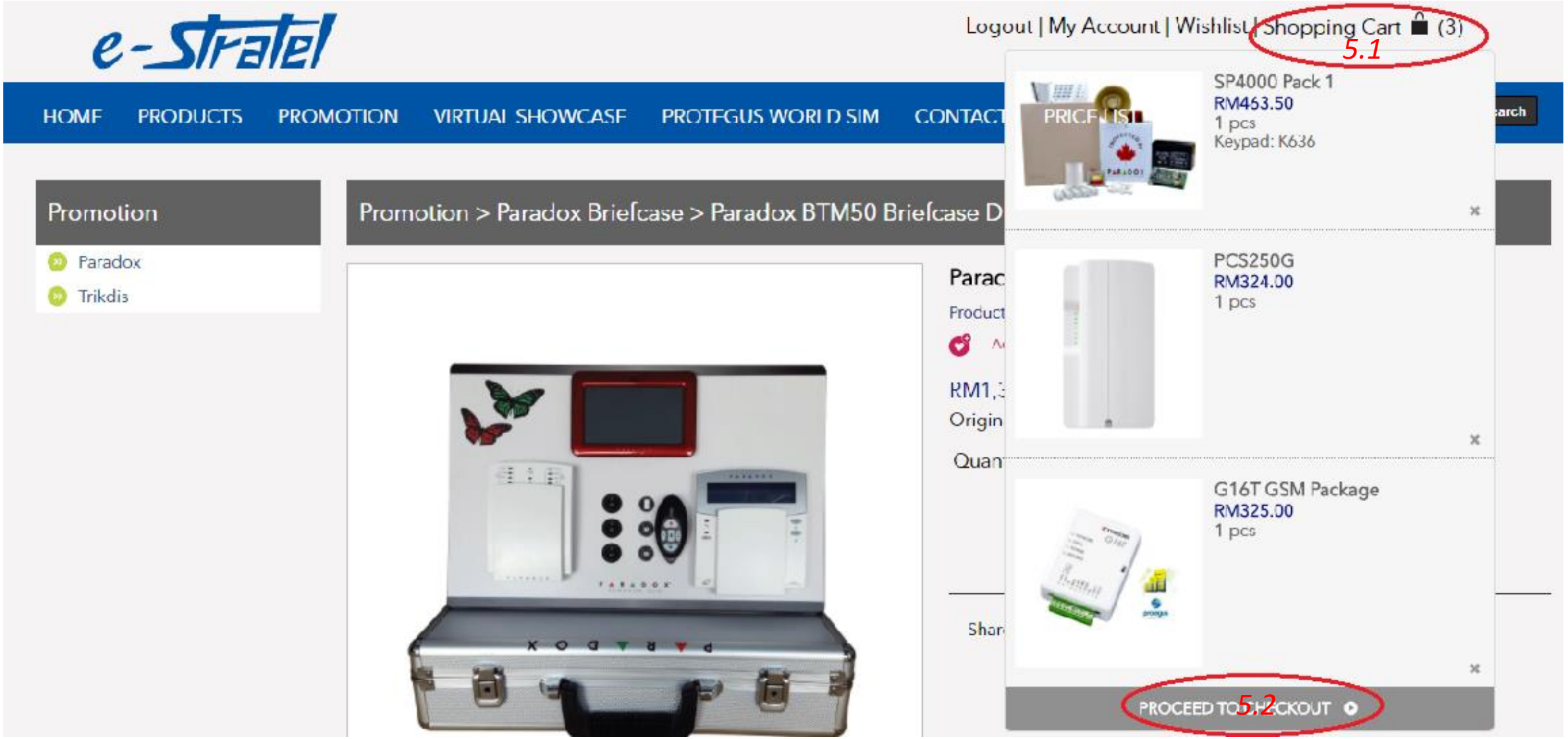
4.2 Click on '***ADD TO CART***'.



Step 5:

5.1 Click on '***SHOPPING CART***' to check on selected products.

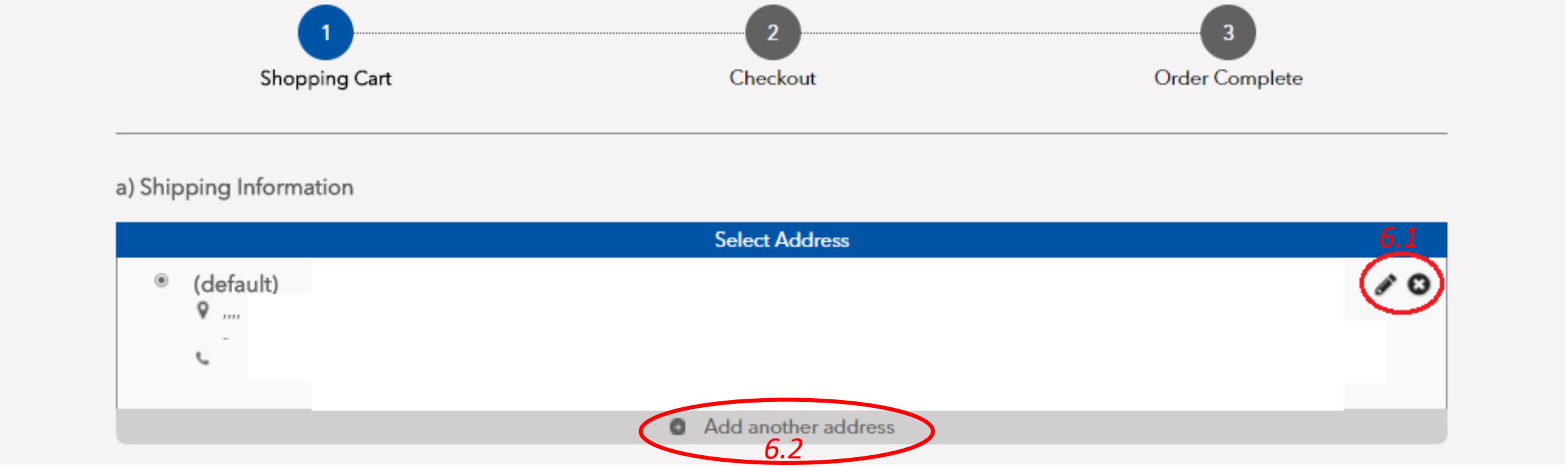
5.2 To confirm purchase, click on '***PROCEED TO CHECKOUT***'.



Step 6:

6.1 Click on '***EDIT***' to insert shipping address.

6.2 Click on '***Add Another Address***' for multiple shipping addresses.



Step 7:

Check to confirmed *PRODUCT ORDER* details.

7.1 Select '***Delivery***' method.

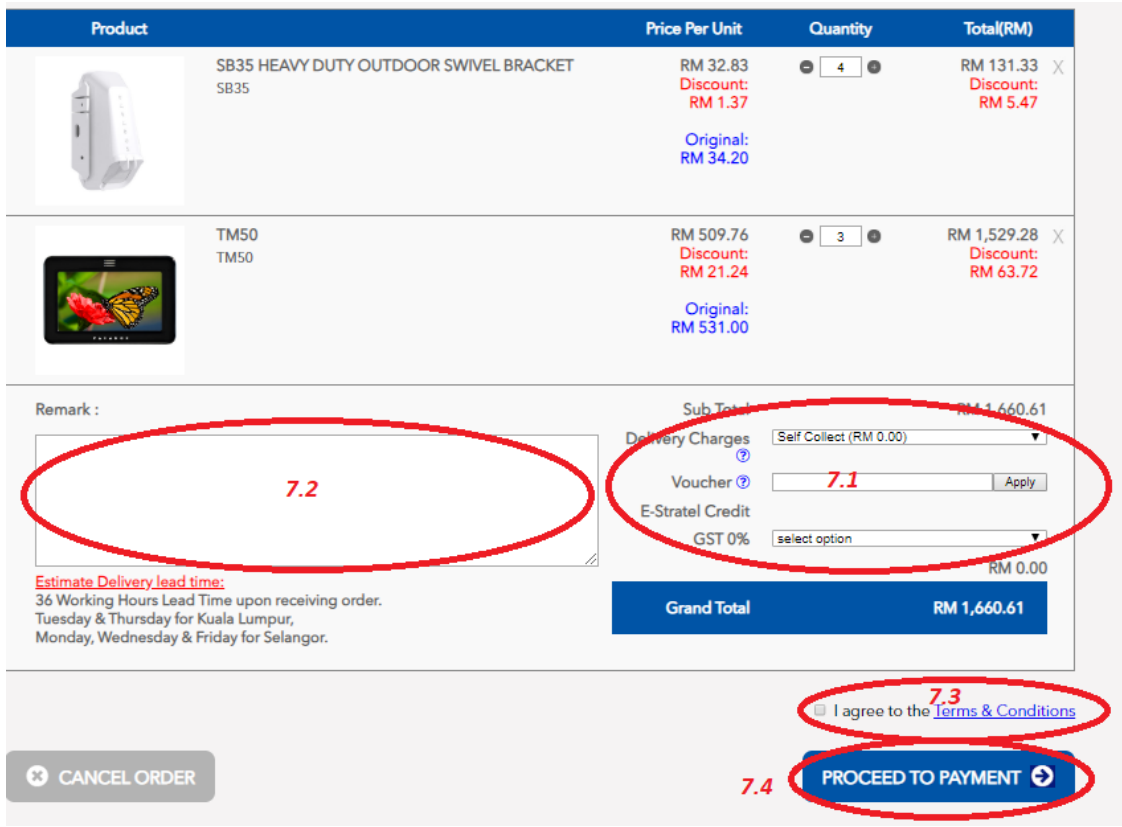
Insert '***Voucher Code***' or '***E-Credit***' if any.

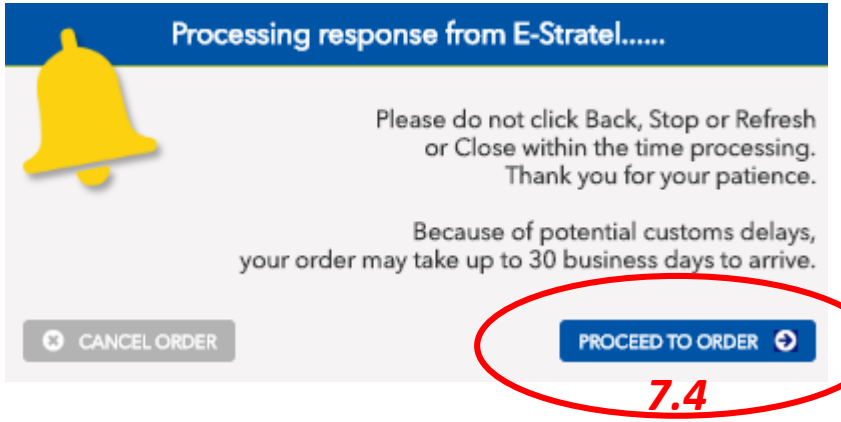
** Check '**Voucher Code**' or '**E-Credit**' in '**MY ACCOUNT**'.*

7.2 Put a note if any request, for example : ***own collection at 2pm***

7.3 ☑ to agree the 'Terms & Condition'

7.4 Click ***'PROCEED TO PAYMENT'*** & Click ***'PROCEED TO ORDER'***





Step 7:

7.5.0 Choose payment method. ***Credit Card.***

*Only ***Master & Visa Card*** available.

**** FPX Online Payment – Please refer to the NEXT page.***

Credit Card

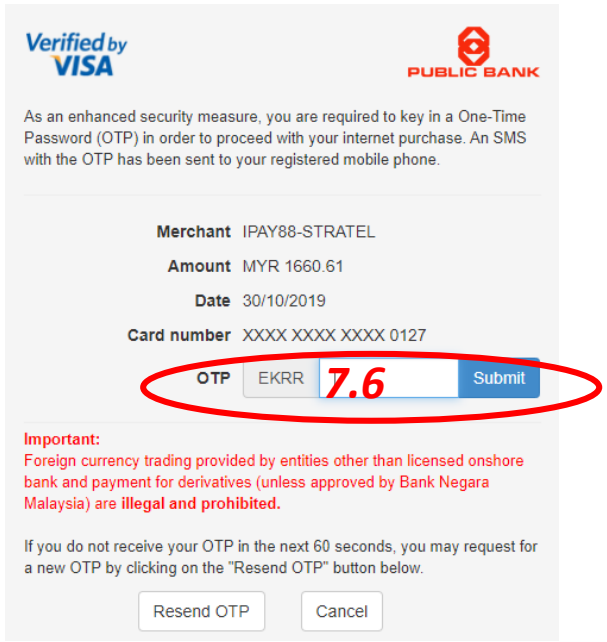
7.5.1 Fill up *Credit Card* details. Please make sure the details are correctly insert especially *CVC/CVV* code and *Expiry Date*.

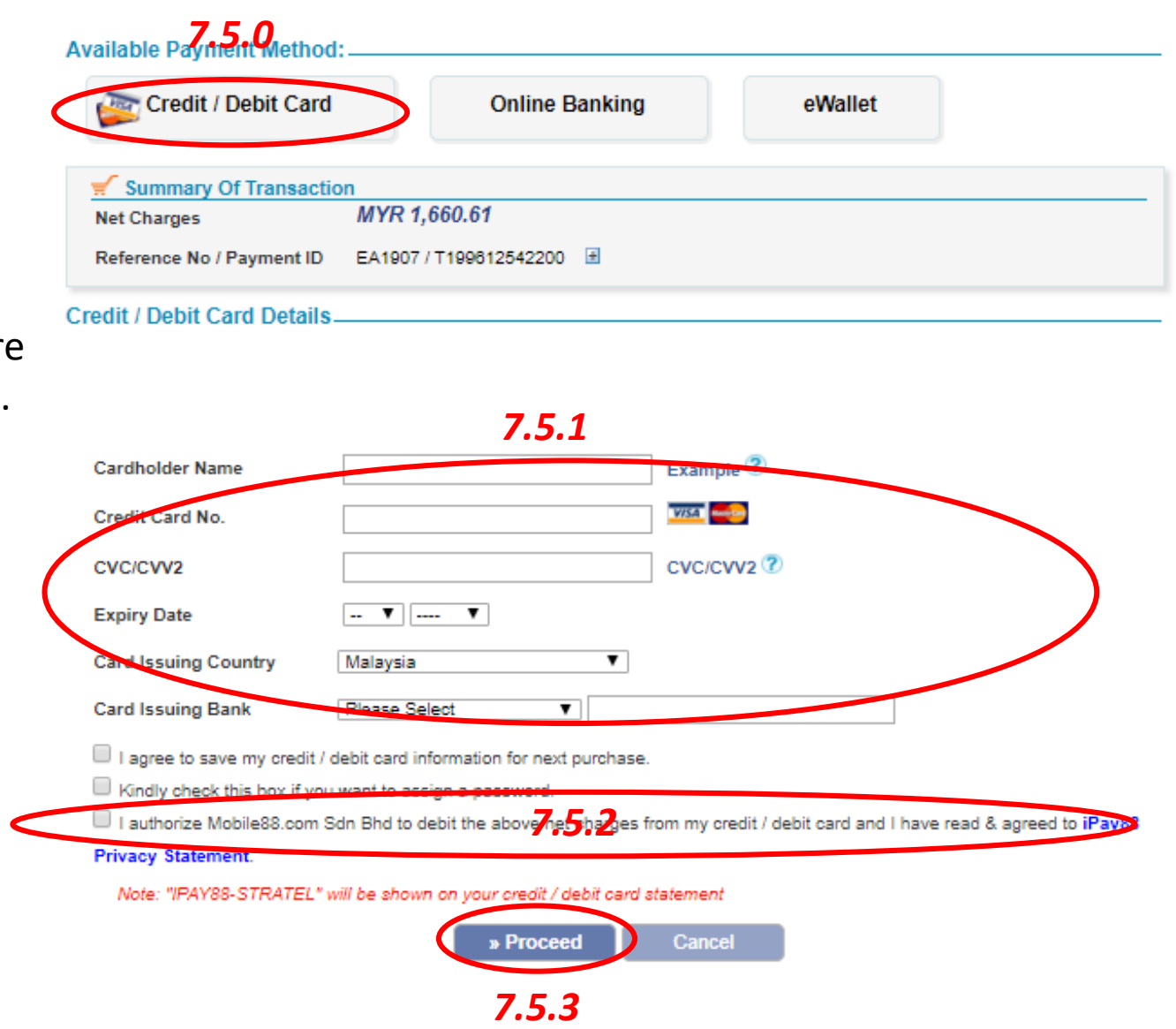
7.5.2 Click '☑' on the Mobile88 Authorization box.

7.5.3 Once confirmed, click on ***'Proceed'***

Bank Authentication Page

7.6 Insert ***OTP*** code & click ***'Submit'*** to complete payment.





Step 7:

7.5.0 Choose payment method. ***Online Banking (FPX).***

****Individual banking only***

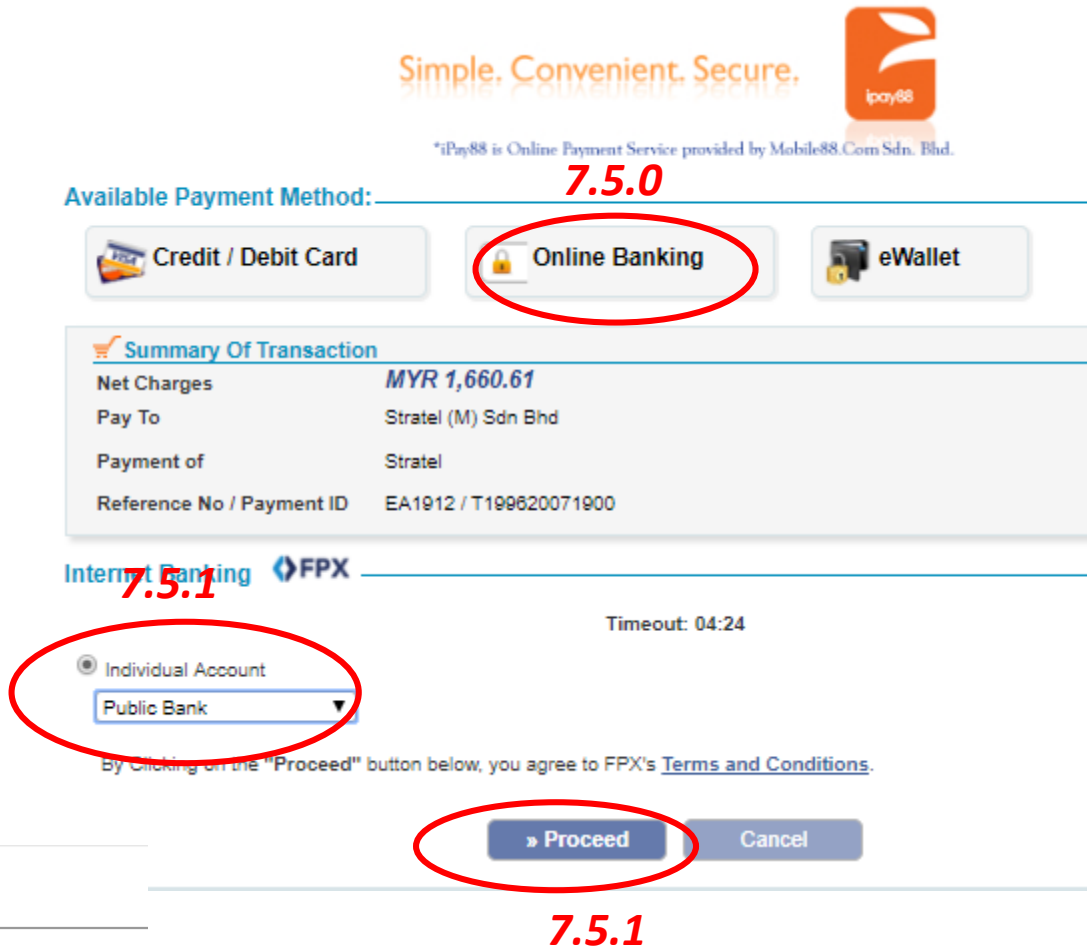
****Credit Card Payment – Please refer to the PREVIOUS page.***

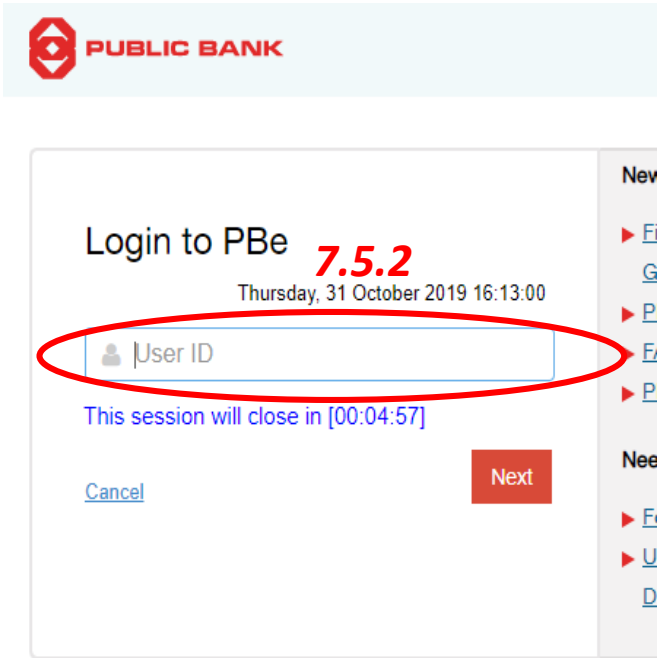
FPX

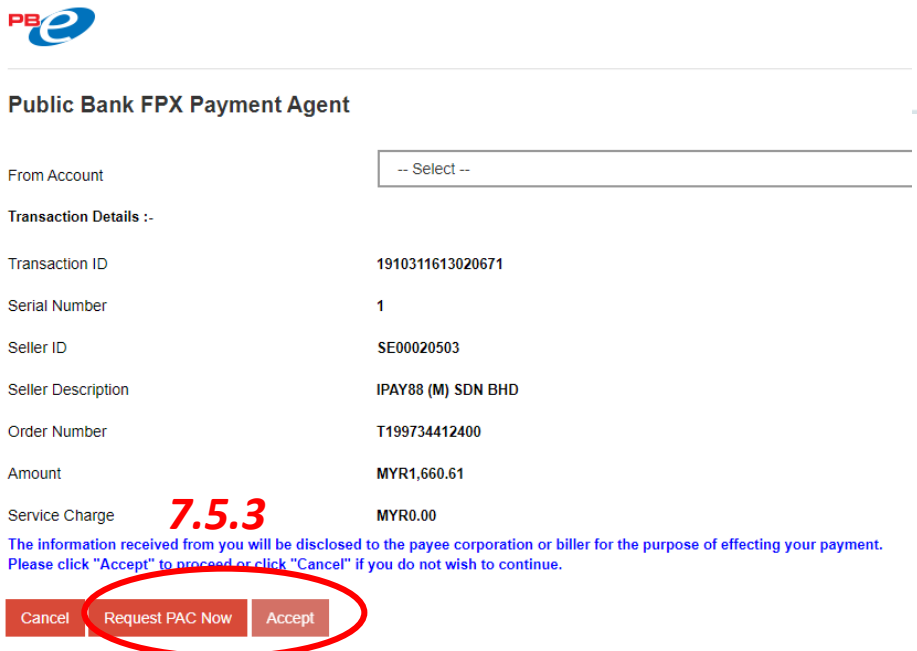
7.5.1 Select Bank & Click ***'Proceed'***

7.5.2 Login to Bank page for proceed payment.

7.5.3 Key in the ***PAC*** No. upon request and click ***'Accept'***







Step 7:

7.5.0 Choose payment method. E-Wallet

***Grab Pay**

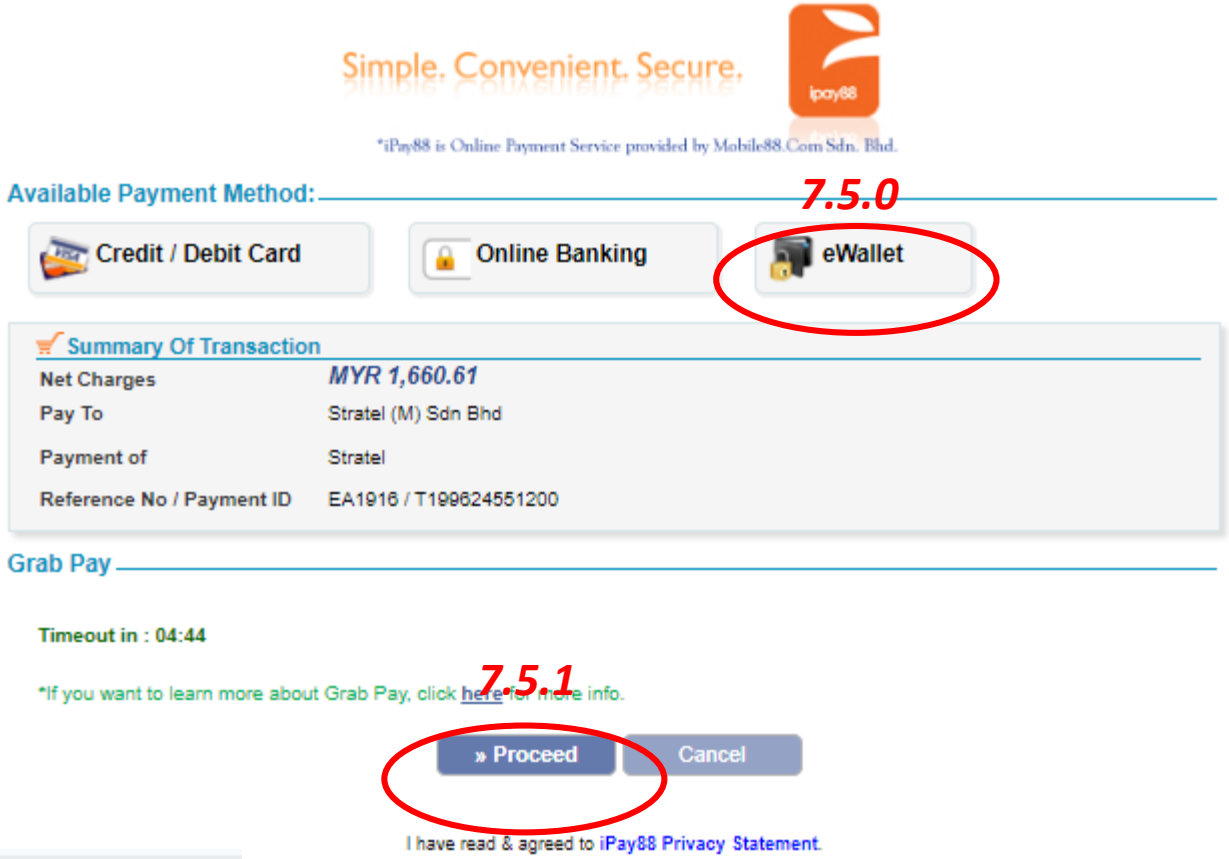
***Credit Card /FPX Payment – Please refer to the PREVIOUS page.**

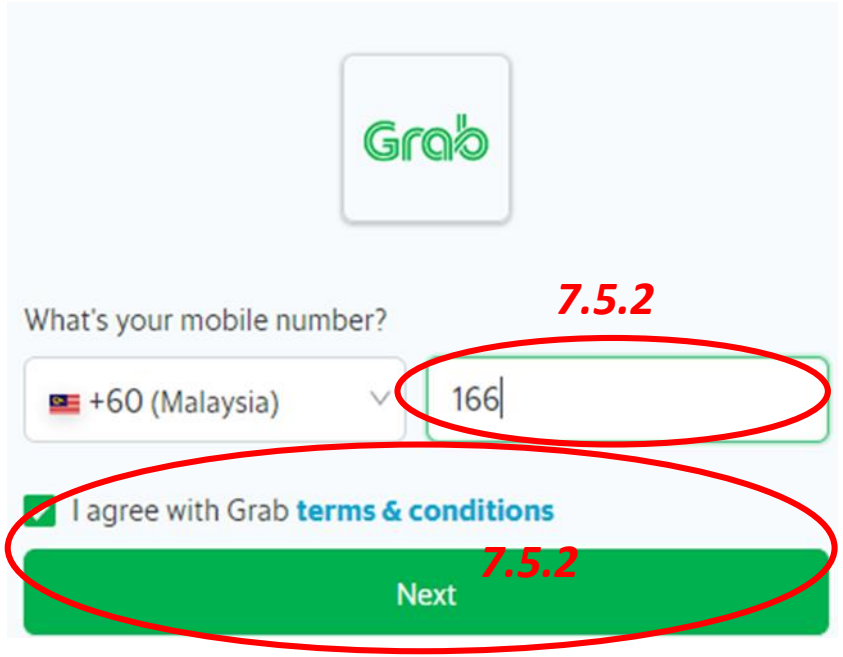
FPX

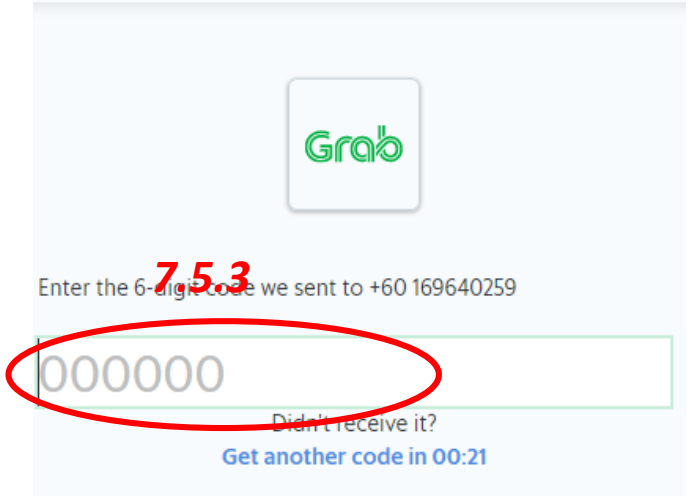
7.5.1 Click ***'Proceed'***

7.5.2 Key in your ***Mobile number,*** ☑ on the terms & conditions & click ***'Next'***

7.5.3 Key in the 6-digit code and proceed for payment.







NOTE : PLEASE DO NOT ***CLOSE THE PAGE*** UNTIL PROCEED TO THE ***'SUCCESS PAGE'***

THANK YOU FOR YOUR COOPERATION !!